

*... I was hungry and
you gave me food,
I was thirsty and
you gave me something
to drink, I was a stranger
and you welcomed me*

MATTHEW 25:35



New Zealand Council of Christian Social Services

ANNUAL REPORT
2019/20



PRESIDENT'S REPORT

HE TAU ANŌ KORE A YEAR LIKE NO OTHER

Who could have foreseen how 2020 would play out? So much has happened!

NZCCSS and its member church organisations have all been critical in pulling together with other community groups to ensure that people are fed and have a roof over their heads. Many of you will have given second-mile service for extended periods. We can only thank you all for doing so and to pray that you find ways to look after and refresh yourselves, and connect with your whānau.

NZCCSS was called into action during this time as well, especially during the COVID-19 alert level 4 period, when the Executive Officer Trevor McGlinchey coordinated regular meetings between church social services representatives, Minister Sepuloni and other Government ministers. These meetings helped ministers as they tried to work out what was happening on the ground and how to deal with the distribution of food and other significant consequences of the virus response. It was important to have our organisations represented in this way during this time of crisis.

In addition, the Kore Hiakai (food security) initiative that NZCCSS provided influential involvement, support and coordination to, received a significant funding boost. This came as the government sought to deal with the immediate crisis but also to find longer-term strategic responses to the kind of food insecurity experienced by too many New Zealand families before COVID-19.

NZCCSS itself is going through a significant change with long serving people like policy analyst Paul Barber having left, and the Executive Officer Trevor McGlinchey finishing up at the end of the year. Three new members of the Secretariat team have started or are about to start. Lisa Woolley (Vice

President) and I as President will also be stepping down from those roles this year.

Trevor has served NZCCSS as the Executive Officer for approximately 14 years. His strategic nous, his depth of connection to political and community leaders has seen him raise the profile and influence of the Council and its members in significant ways. It was a pleasure to see this work acknowledged when he recently received the Queen's Service Medal. We want to thank him for all he has done and to wish him well as he takes up an exciting new role as General Manager of Te Oranga, Te Rūnanga o Ngāi Tahu, where he can make a direct contribution to the wellbeing of those who whakapapa to his iwi.



We are going into a New Year with different personnel in NZCCSS, with a virus that will not go away any time soon, and with a Labour Government with a mandate to make change. Through all this change and some of the pain our country is experiencing, our hope is that we will see the transformative change that will lead to the reduction of the inequality and poverty we see in our nation.

It is to be hoped that we will not waste this crisis! After all, as Christian's, we have the example of Christ whose resurrection only took place through his death.

May we see, and be a part of, the transformational change our nation needs.

May God bless you each.

Very truly I tell you, unless a kernel of wheat falls to the ground and dies, it remains only a single seed. But if it dies, it produces many seeds.

JOHN 12:24

EXECUTIVE OFFICER'S REPORT

LESSONS FROM A CRISIS

In a tumultuous year we have witnessed an exposure of inequalities along with an exhibition of open-handed generosity, and of courageous service, as COVID-19 impacted New Zealand. In response to the Alert Level 4 lockdown, New Zealand Council of Christian Social Services members joined with other service providers to quickly adapt to changing circumstances and adopt new ways of supporting those with the least within our society.

The inequalities were quickly evident. People who had resources stocked up on essentials and hunkered down for the duration. Many found a new enjoyment in time with family, nature walks and working from home. Meanwhile, often low-paid emergency workers continued bravely working to enable New Zealand to function. They fed us. They looked after our frail, our elderly and those with illnesses. Then, there were those on low incomes who struggled to ensure their families were homed and fed, and who relied on the charity of others for emergency supplies.

Many New Zealanders looked to community organisations, particularly trusted Christian social service organisations, to provide food and emergency support. Government leaned on these groups to respond quickly and flexibly to meet needs, and to keep themselves and those they support safe.



The Ministry of Social Development provided trust-based financial support to set up food distribution hubs and to purchase food. The Civil Defence Emergency Management (CDEM) teams had to start their food distribution from scratch. In some areas of New Zealand, this meant that community organisations were providing emergency food for up to 10 days before CDEM teams were up

and running. Across our members, food delivery systems and food packing processes were established and staff shared to enable these systems to work effectively.

NZCCSS members are well known for the quality of their residential and home-based care for older people. During the lockdown, this care reached even greater heights. Homecare workers self-isolated on their return home from caring for older people, to keep their families safe while continuing to work. Central office staff moved into the regions and lived at residential homes to support facilities where older staff members or those with compromised immunity systems were unable to work.

Huge effort went into housing people experiencing homelessness. Our members worked with government agencies, landlords, moteliers and others to find and lease appropriate facilities for those without homes. The challenge was met. While many were people who had been impacted by the housing crisis and just needed a house, others who have been homeless for many years needed intensive support to settle and feel safe in a new environment. Members shared workers, with social workers from one organisation working alongside another that managed housing supply. In some cases, these workers chose to live in motels rather than their homes, to be close to those they were supporting. These workers paid a high personal price to support others.

As we move into a new COVID-impacted normal, NZCCSS is asking hard questions of policy makers. The results of the collaboration spurred by the crisis response offer us all important lessons. Government must learn from the huge decreases in bureaucracy that saw communities empowered to respond to the coronavirus at a local level in a way that met local needs. Social services organisations must learn from the mutual support and sharing that meant we actively collaborated to focus on community and whānau needs. Together, with government, we were able to support poor and vulnerable New Zealanders to successfully survive – and for some, even thrive – during the Alert Level 4 lockdown. Through working together, receiving strong support from government and by recognising and building on individual, whānau, community and family strengths, we can transform Aotearoa New Zealand into a just and compassionate society.

Mauri ora!

Trevor McGlinchey, Executive Officer

YEAR, INTERRUPTED

2020 will be noted as a watershed year in the history books.

As Aotearoa New Zealand headed into COVID-19 lockdown at midnight 25 March, NZCCSS members were implementing swiftly prepared responses in the many community settings in which they serve - essential health services; transitional, emergency and child protection accommodation; social housing; aged care; at-risk families; ECE provision in poor communities; community food provision; beneficiary advocacy; counselling, and mental health support.

In the months that followed, the value of on-the-ground community social services providers in enabling the lives of New Zealanders was powerfully clear. As often occurs in times of crises, we got to see the best in people. Across our members, there were many examples of selflessness, going the extra mile, courage and innovation.



Auckland's VisionWest filled 60 apartments in a new vacant motel complex.

Shelter

Ensuring all New Zealanders had a place in which to live out the lockdown was a significant challenge. NZCCSS members responded quickly, providing leadership in collaborating with community organisations, local businesses, and Government to provide the needed emergency lockdown shelter. Figures from the Minister of Housing's office show 500 of the 1,400 people housed during lockdown were rough sleepers. More than 350 others had been living in overcrowded accommodation and nearly 200 had been sleeping in their cars.

Food

The impact of COVID exposed the real picture of Aotearoa New Zealand's food security. Within days of the lockdown being signalled, food banks, iwi and churches were distributing previously unheard-of quantities of food and care packs.



Above The Christchurch Methodist Mission and Lifewise got people into motels and provided food and phones so key workers could provide ongoing support.

Below left Wellington's DCM (formerly Downtown Community Ministry) supported the homeless/at risk of homelessness through supplied phones and an 0800 helpline.

Below centre The Salvation Army centres in New Zealand's biggest cities organised into super-hubs to supply and process food in bulk.

Below right The Army mobilised its people to ensure food distribution through the country.



In the country's biggest cities, the Salvation Army along with other member organisations re-organised into super-hubs to process food in bulk, marshalling Family Store workers and youth workers and Family Store and other NGO vehicles in the distribution to those in need. In Hamilton, a drive-through food bank was established.

Aged care

The lockdown's extent and duration provoked new solutions for residential aged care facilities.

Christchurch's WesleyCare used social media platforms and 'digital visiting' to keep families and their loved ones connected.

Many facilities had to adapt to the circumstances without their full complement of staff, who through age or medical vulnerability were unable to work. Some workers left their families to become live-in carers.



Out in the community, members mobilised their people to check in with elderly. Selwyn Foundation's Caring Caller initiative involved weekly-plus phone calls to elderly to check their wellbeing, while Telehealth, extended phone wellbeing checks by nurses to Auckland elderly recently discharged from hospital.

Increasingly vulnerable individuals, whanau and families

As the days progressed, the demand for assistance swelled, including those working in low-wage industries, on zero-hour contracts and those losing their jobs through the lockdown.

Wraparound services from providers like Hamilton's Catholic Social Services sought to sustain individuals, whanau and families struggling with the day-to-day pressures, providing food parcels, general support, safe social connection and mental health support.



Presbyterian South's Family Works team utilised online video chats and phones to connect vulnerable families, youth and children.

Wellington Catholic Social Services social workers supported migrant workers grappling with the dual pressures of providing for families home and here, and refugee families experiencing increased vulnerability and isolation due to language barriers.

Though disruptive and dislocating, the arrival of COVID-19 showed what Aotearoa New Zealand can achieve when we work as a team: getting people into housing, getting food onto tables and supporting the vulnerable in our society.

STRATEGIC IMPERATIVE

HOPE

Nurturing aspirations for tamariki, for whānau

Two capability development programmes for community-based social service organisations were a primary focus of NZCCSS work under this strategic imperative. Developed as a joint-venture with Social Services Providers Aotearoa (SSPA), the programmes are designed to contribute to the wellbeing of children and their families, and to support tamariki and their whānau achieve their aspirations.

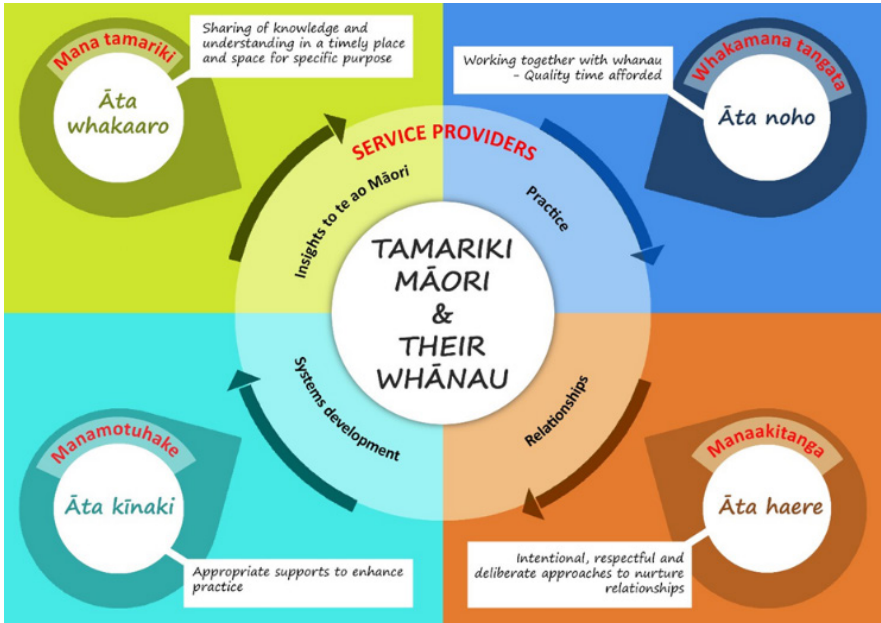


Both programmes deliver training on aspects of the new obligations arising from the changes to the Oranga Tamariki Act 1989 that came into effect 1 July 2019, specifically changes to:

- » Section 7AA, Duties of chief executive in relation to Treaty of Waitangi (Tiriti o Waitangi)
- » Sections 65A to 66Q, Information Sharing.

Under our joint venture, SSPA led the development of the ‘Good Information Sharing’ programme. This programme brings together experts to help service providers ensure integrity and the ethical sharing of information to create, grow and maintain wellbeing of children and young people.

NZCCSS took responsibility for the Section 7AA, Treaty of Waitangi capability programme, contracting Auckland-based Haua Partnerships to develop ‘Tiaki Tamariki – Whakamana Whānau’. This programme consists of a series of four workshops delivered regionally and will upskill service providers in intentionally supporting Tamariki Māori and their whānau to achieve improved outcomes. We are confident that this programme can contribute to more rapid change in the statistical anomalies that see tamariki Māori and their whānau so involved with Oranga Tamariki and the removal of tamariki from their whānau.



At the heart of Tiaki Tamariki Whakamana Whānau' is the Āta Framework, which reflects on Oranga Tamariki concepts and encourages a whole-of-organisation approach to the building of Māori cultural competence.

Oranga Tamariki is funding these joint venture initiatives. Much mahi was invested in getting both programmes up and running during this financial year, however, the disruption of COVID-19 meant that the delivery was deferred to the 2020/21 year.

Together with the work of our member organisations, these initiatives give us hope that our relationships and practice with tamariki, whānau, hapū and iwi is strong.

STRATEGIC IMPERATIVE

POSITIVE CHANGE

Steps forward for greater food security

The Kore Hiakai – Zero Hunger Collective became an established entity in the 2019/20 financial year. Kore Hiakai (KH), working under the mandate of six social service organisations and MSD, is an advocacy group focused on supporting community food organisations as well as working on the systems to create a food secure Aotearoa. Following an initial national consultation in 2018/19, the committed governance group of the Auckland, Wellington and Christchurch City Missions, The Salvation Army, VisionWest and the New Zealand Council of Christian Social Services pushed forward to formally establish the food security collective in November 2019.

Kore Hiakai's establishment could not have been timelier, though the urgency of responding to the COVID-19 lockdown demanded much of the still developing organisation. Led by KH Pou Arahi Tric Malcolm, KH was the key conduit in coordinating a clear picture of food distribution and access from the coalface through the lead up and the weeks of Alert Level 4 lockdown. The role proved pivotal in ensuring food provision to disadvantaged New Zealanders.



**Kore Hiakai
Zero Hunger
Collective**



In less than three weeks of lock down, KH had developed a database of foodbanks operating nationwide – a resource never previously compiled. Weekly Zoom meetings with KH’s Pou Arahi and six-member governance team provided an up-to-the-minute situational analysis to senior Ministry of Social Development (MSD) officials. The open door to government showed to be invaluable. Enabled by timely community-driven data, Government could be responsive in pulling the levers to help ensure arising issues were addressed promptly.

COVID-19 Lockdown impacts

The disparity of life in New Zealand was never more evident than through the activation of Alert levels 2 through 4, with the exposure of a clear dichotomy of the food secure and the food insecure. The bulk buying by those who could afford it and the suspension of ‘specials’ by supermarkets left the already food insecure with nowhere to go. The desperate state of many generated a previously unheard-of demand for food assistance.

In the two weeks leading up to Alert Level 3, the need for food parcels increased steadily. Then, in the two days of Level 3, demand spiked massively.

As New Zealand entered Level 4, community food assistance such as community meals and food in schools initiatives ceased. Overnight, food insecurity went from 12 to 20 percent. Three weeks into Level 4, the demand was sitting at three to four times what was normal, a level at which demand plateaued for the duration of lockdown.

Moving forward

Post lockdown, while the level of demand for food assistance has abated, it has not reduced to levels experienced prior to lockdown (level 0). This picture is unlikely to improve. In the wake of COVID-19 lockdowns, people are paying higher prices for food on the same or reduced levels of income. However, some significant changes give reason for hope for whatever shape ‘new normal’ takes. As a result of the COVID-19 crisis, MSD established a new Food Security team, and Kore Hiakai has been identified as a one of their three key relationships. The Collective’s ‘place at the table’ assisted with community food services being included in the COVID Recovery Budget, the first time

ever such an allocation has been made. These beginning steps are encouraging – and timely, given the ever-sharpening need to create the structural systems and collaborative responses that will reduce food insecurity in Aotearoa.

STRATEGIC IMPERATIVE

LIVED EXPERIENCE

Bringing life to policy

The three NZCCSS Policy Groups – Older People, Impacts of Poverty and Exclusion and Child and Family, continued providing on-the-ground feedback and experience to Council and the Secretariat. These Policy Groups are made up of organisation managers, practice leaders and others with deep knowledge of the issues facing the people their organisations serve.

The rapidly changing environment for poor and vulnerable New Zealanders during the Alert level 4 lockdown necessitated regular Policy Group meetings via Zoom. The up-to-the minute scan these meetings provided was invaluable in informing the Secretariat’s work with government agencies and parliamentarians to help influence national strategies and local responses.

NZCCSS made three Select Committee Submissions, including a submission on the Urban Development Bill. From this submission:

In the last 12 months, 30% of families we have housed have been under 25 with dependent children, this is a new concerning trend for us, many have experienced homelessness as children and this is their ‘normal’, NZCCSS social service organisation.

Highlighting the lived experience also informed our submissions on the Residential Tenancies Amendment Bill and on the Kainga Ora – Homes and Communities Bill.

The nation’s housing crisis heavily impacts low income whānau and families, in more than obvious ways. The Impacts of Poverty and Exclusion

group received many reports concerning the State Housing Regeneration Programmes in Auckland and Porirua, including the way these programmes broke up communities of long standing. In response, the group wrote a *Principles & Theological Reflection for Housing Regeneration Projects*. The principles incorporate the concept of whanaungatanga and how, “We are all part of a



Staff

community and we recognise others as our brothers and sisters with mutual responsibilities to receive and offer support”. To encourage the safeguarding of existing communities, the group recommended: “the inclusion of affordable housing in all housing regeneration projects and robust financial tools like rent-to-buy and shared equity ownership are made available to enable low income households to move into home ownership”.

During the COVID-19 Alert Level 4 lockdown, NZCCSS providers of residential care for older people adopted a significantly different approach from some secular operators. For commercial providers, the wearing of full personal protective equipment masks, gowns and eye protection was standard practice. Generally, NZCCSS providers carefully assessed risks and, where possible, chose to only wear this equipment where symptoms or identifiable risk were present. This reduced the potential of residents becoming disoriented because of masked staff. The approach meant a more life-as-usual, settled experience for residents, cushioning the impact of the longer lockdown period. Most member providers have family/whānau-focussed care philosophies. This tended to allow for greater management of Covid bubbles within facilities.

Only one NZCCSS member residential care facility experienced COVID-19 infections. This facility, Atawhai Assisi Home in Hamilton, stood

out as an exemplar of good practice in minimising further infections and ensuring residents continued to be well supported.

“Brave, brave, brave. People have likened the outbreak to a time of war and these folk are the frontline defending our residents from the risk of this disease.”

Louis Flick, Chief Executive, Tamahere Eventide (sister facility to Assisi)

STRATEGIC IMPERATIVE

VOICE

Being a strong voice – strengthening the influence of our representation

In addition to the impacts of COVID-19, the legislative cycle slowed as political parties prepared for the General Election. Subsequently, the number of NZCCSS submissions made to select committees reduced to three for the year. These submissions focussed on rental accommodation issues, with housing and accommodation ever escalating as a driver of the loss of wellbeing and the increase in poverty within many communities.

Submissions were made on:

- » **Homes and Communities Bill** (Environment select Committee)
- » **Residential Tenancies Amendment Bill** (Social Services and Community Committee)
- » **Urban Development Bill** (Environment Select Committee)

The shortage of registered and qualified social workers was of ongoing concern for NZCCSS members. The significant increase in demand for social workers created by Oranga Tamariki’s expansion impacted on two fronts. First, the availability of registered social workers. Second, the pay differential between social workers employed by government agencies and those employed by NGOs. Council made direct representation on this issue to the Minister of Children and to Oranga Tamariki.

Council members are represented on the Iwi/NGO/Ora Tamariki Workforce Working Group. The Group gave weight to the need for more social workers in its submission on the discussion document *Workforce planning for social workers* (Social Worker Registration Board).

During the Alert Level 4 lockdown, NZCCSS prepared three briefings for Ministers and Ministries:

COVID-19 impact preparedness of community social services

Based on an informal telephone survey of NZCCSS members, this report examined the planning and preparedness of Christian social services for the pandemic. The report showed that NZCCSS providers were focused on providing values-based leadership within their communities, with the aim of:

- » Protecting the community
- » Supporting and protecting clients
- » Supporting and protecting staff and their families and whanau
- » Maintaining the ability to deliver services to their communities over the long-term.

COVID-19 lockdown response of community social services

As the Alert Level 4 Lockdown extended, NZCCSS again surveyed members. The 42 survey respondents tendered a wide range of issues, from the impacts on the families and whanau they serve through to implications for funding. The final quote from the report captured the overall perspective:

“It will be helpful, that we really try to do things better than we have done before, sometimes keeping things simple, but realistic and having warm hearts to show kindness in these circumstances, that has forced us all to be in it together. So it would be good to get it right, or at least as close as the ideal requires.”

Ka titiro ki muri, ka haere ki mua

Learning from the past to plan a way forward

This final briefing document drew lessons from an examination of life after the Global Financial Crisis, as seen through the lens of the NZCCSS Vulnerability Reports of the time. One key finding strikes a clarion note for the days ahead:

The rapid increase in people experiencing loss in income had equally rapid impacts across the whole range of social services provision. This began as a large demand for budget advice and soon resulted in demand for food provision. As the inability to maintain rent payments impacted on families there was an increasing demand for emergency housing. The Covid-19 economic downturn is occurring during an existing housing crisis and when social service providers are already experiencing high demand for practical supports such as emergency and transitional housing and food parcels. This high existing demand base means social service agencies will have little capacity to respond from their current service provision. Expanded services and new services will be needed.

STRATEGIC IMPERATIVE

SUSTAINABILITY

Ensuring we're here for the long term

Working through a year so affected by the Coronavirus pandemic has presented many challenges – positive and negative. The Government strongly appreciated the ability of NZCCSS to bring together the lived experience of the organisations providing support and a deep understanding of the issues faced by those they serve. That appreciation has resulted in NZCCSS receiving a higher level of funding for its existing contract with the Ministry of Social Development. It has also led to other funders having a deeper understanding of the value that we bring.

One such funder is Oranga Tamariki. New aspects of the Oranga Tamariki legislation came into force on July 1 2019. At the same time, work of the Royal Commission of Inquiry into Historical Abuse in State and Faith-based Care accelerated. NZCCSS developed a Joint Venture with Social Services Providers Aotearoa (SSPA) to help our members respond to these developments. Both SSPA and NZCCSS have members affected by the legislation changes and the Inquiry.

We commissioned a report from Martin Jenkins - *Social Service Provider Participation in the Royal Commission into Abuse in Care*. Working with both NZCCSS denominational groups and SSPA Non-Government Organisations affected the Royal Commission, this report identified the range of costs likely to be faced by social services providers in preparing for and participating in the Inquiry.

We also developed capability building initiatives to support our members respond to the new requirements under the Oranga Tamariki Act. Working to our strengths, we developed two programmes to build sector capability to respond proactively to the new legislative requirements relating to Section 7AA and the information sharing provisions. These programmes were fully developed and were ready to be rolled out when the COVID-19 lockdown occurred. As a consequence, these were held over until the 2020/21 financial year. The development and the delivery of these programmes were fully funded by Oranga Tamariki. This contributed to the resilience of our organisation and our ability to support our membership more fully.

The foundation of the Council's ongoing financial health is the regular Annual Subscriptions contributed by our member denominations. The Council acknowledges and is thankful for the support of the denominations, not only financially but in our shared mission of seeking a more just and compassionate society in Aotearoa New Zealand.

The 2019/2020 financial year Audited Accounts showed a modest surplus, a surplus that allows the Council to progress its plans to strengthen the influence of our representation in the years ahead.



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA



**ORANGA
TAMARIKI**
Ministry for Vulnerable Children

ANNUAL ACCOUNTS

Statement of financial performance for the year ended 30 June 2020

	(\$)	(\$)
	FY 2020	FY 2019
Income		
Kore Hiakai project income	115,000	11,294
Fees, subscriptions and other revenue from members	148,119	145,643
Revenue from providing goods or services	260,728	291,862
Other revenue	0	4,000
Interest, dividends and other investment revenue	10,540	13,102
Donations, fundraising and other similar revenue	36	145
Conference Income	3,101	1,539
	537,524	467,585
Expenditure		
Kore Hiakai Project Expenses	114,165	30,904
Volunteer and employee related costs	234,472	274,813
Costs related to providing goods or services	131,213	104,434
Conference Expenses	2,454	0
	482,304	410,151
Operating surplus / (deficit)	55,220	57,434
Net surplus / (deficit)	55,220	57,434

For a full statement of our audited accounts, please contact our office by emailing bookkeeping@nzccss.org.nz, or phoning (04) 473 2627.

Statement of financial position as at 30 June 2020

	(\$)	(\$)
	FY 2020	FY 2019
Current assets		
Bank accounts and cash	367,321	104,793
Short term deposits	450,000	330,000
Debtors and prepayments	2,777	24,404
Other current assets – accrued interest	5,577	1,993
Total current assets	825,675	461,190
Non-current assets		
Property, plant and equipment ⁷	8,620	12,933
Total assets	834,296	474,123
Current liabilities		
Creditors and accrued expenses	39,195	19,237
Employee costs payable	26,853	21,961
Funds held on behalf of Equality Network	21,703	10,422
Income received in advance - Oranga Tamariki	131,002	0
Income received in advance – Kore Hiakai	125,000	0
GST payable	17,493	4,673
Total current liabilities	361,245	56,293
Total net assets	473,050	417,830
Accumulated funds		
Accumulated surplus/(deficit)	417,830	360,396
Net surplus/(deficit) for the year	55,220	57,434
Total accumulated funds	473,050	417,830

Statement of cash flows for the year ended 30 June 2020

	(\$) FY 2020	(\$) FY 2019
CASH FLOWS FROM OPERATING ACTIVITIES		
Cash was received from:		
Donations, fundraising and other similar receipts	36	240
Fees, subscriptions and other receipts from members	170,337	167,490
Receipts from providing services - NZCCSS	466,959	354,317
Receipts from providing services – Kore Hiakai	240,000	11,294
Interest	6,956	11,927
Grants - NZCCSS	20,000	4,000
Cash was applied to:		
Payments to suppliers and employees	(472,247)	(462,064)
Payments to BNZ for bank fees	(81)	(107)
Net GST	(49,433)	(38,540)
Net cash flows from operating activities	382,528	48,556
Cash Flows from Investing Activities		
Investments - Transfer into Term Deposits	(120,000)	0
Investments - Transfer out from Term Deposits	0	20,763
Payments for additions	0	(13,152)
Net increase / (decrease) in cash	262,528	56,167
Opening cash	104,793	48,626
Closing cash	367,320	104,793
This is represented by:		
Bank accounts – current account	65,102	59,476
Bank accounts – on call	302,140	45,238
Petty cash	80	80
Total bank accounts and cash	367,321	104,793

COUNCIL MEMBERSHIP

Current members



Ian Hutson
President and Salvation
Army denominational
representative



Bonnie Robinson
Convenor, Services for
Older People Policy Group



Tracey-Leigh Peters
Baptist Denominational
representative



Miri Rawiri
Co-opted member



Carol Barron
Methodist denominational
representative



Mira Elmsly
Anglican denominational
representative



Lisa Woolley
Baptist denominational
representative



Graeme Munford
Anglican denominational
representative



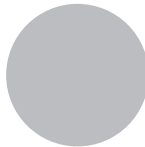
Margaret Martin
Catholic denominational
representative, convenor
Impacts of Poverty and
Exclusion Policy Group



Renee Rewi
Catholic denominational
representative



Andrea McKenzie
Methodist denominational
representative



Denise Cosgrove
Presbyterian
denominational
representative

Representation vacancy: Salvation Army

Denominational Representatives who retired during the financial year



Gerry Walker
Salvation Army denominational representative

Thank you Gerry for your dedicated and valued contribution to the governance of the New Zealand Council of Christian Social Services. Ngā mihi kia koutou katou mo ō koutou tautoko, ō koutou āwhina ki ngā mema o te Kaunihera nei.

NZCCSS SECRETARIAT



Trevor McGlinchey
Executive Officer



Sonia Scott
Kaitatari Kaupapa –
Policy Advisor



Bo Liu
Financial Accounting

During the year, Kaiawhina Whakahaere – Office Administrator Melissa Neale left the Secretariat.

The structure of the Secretariat altered in the new financial year. The Secretariat now includes two Kaitatari Kaupapa – Policy Analysts, a Kaitohutohu Whakapa – Communications Advisor, and a Hekeretari Matua – Executive Assistant.